

PATIENT DEFENDER

Learn • Plan • Save • **Protect**

Patient Defender Provides Access to a Nationally Renowned Law Firm – If Reasonable Efforts to Resolve Balance-Billing Fail, Our Partner Law Firm will Directly Represent the Patient

- ▶ A Unique, Customizable Approach in the Healthcare Industry to Combat Balance-Billing
- ▶ For a PEPM Fee an Attorney Protects Patients Against Abusive Balance Bills
- ▶ Pick the Level That is Right for You: Defender, Defender Plus, or Defender Platinum
- ▶ With Defender Rewind, Clients Have the Option to Access One Year of Retroactive Coverage
- ▶ The Phia Group Protects the Plan, While the Patient Enjoys Independent Counsel
- ▶ Patients are Represented From Collections to Filing Appeals in Court
- ▶ Patient and Plan Consent Ensures Cooperation and No Conflict of Interest
- ▶ Attorneys Have Researched the Best Approach in Every State to Ensure Compliance
- ▶ All Levels of Patient Defender Must be Paired with Our Balance Billing Support Service



EMPOWERING PLANS

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